



How do I reset my password?

Tips regarding password resets.

- You must have set up your Password Answers (at initial login) in order to reset your own password.
- You have three attempts to enter the correct password (which is case sensitive).
- Once you have tried three times, your account may be locked and are unable to reset your own password.
- After you have entered an incorrect password twice, it is highly recommended to go ahead and reset your password using the "Forgot Password" link on the login page.

Click on Forgot Password link



Connecticut's Immunization Information System

Login

Username

Password

[Forgot Password?](#)

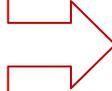
Login

[Trouble Logging in?](#)

[Request User Account](#)

By logging into CT WIZ, you agree to abide by the terms of the Connecticut Department of Health (DPH) that were outlined in your User Confidentiality Agreement. Users are responsible for ensuring they act in accordance with these terms and any other applicable policies. The recipient shall notify DPH of a violation of these policies in accordance with the terms outlined in the User Confidentiality Agreement. Only authorized users of this site may access this system. Monitoring may be conducted for the protection against improper or unauthorized use or access. Any unauthorized and improper use of this system may result in disciplinary action or criminal and civil penalties.

Click
Here





Connecticut's Immunization Information System

Reset Password

Enter your username. Click "Next" to proceed to the Password Reset screen (assuming your answers are correct) or "Cancel" to return to the Login screen. You only have a limited number of attempts to answer the questions correctly. Otherwise, your account will be locked and you will need to contact the Helpdesk for assistance.

Enter Username - Step 1 of 3

Username

Cancel

Next



Enter your
username



Answer Your Password (Security) Questions



Connecticut's Immunization Information System

Reset Password

Select a unique question and enter the correct answer for each of the row(s) displayed. Click "Next" to proceed to the Password Reset screen (assuming your answers are correct) or "Cancel" to return to the Login screen. You only have a limited number of attempts to answer the questions correctly. Otherwise, your account will be locked and you will need to contact the Helpdesk for assistance.

Reset Password - Step 2 of 3

Question	Answer
Where were you born?	NEW YORK CITY
What is your mother's maiden name?	MAHER
What was your first car?	SUBARU IMPREZA

Cancel Next

1. Complete the answer for the 3 questions.
2. Click on **Next**.

Create a New Password



Connecticut's Immunization Information System

Reset Password

Enter a new password (following the guidelines displayed). Click "Next" to save your new password or "Cancel" to return to the Login screen.

Reset Password - Step 3 of 3

New Password

.....

Confirm New Password

.....

Cancel

Next

- Passwords must be a minimum of 9 characters long.
- Passwords must include a combination of upper and lower case letters.
- Passwords must include at least one number. (0-9)
- Passwords must include at least one special character. (Ex: #, %, *, !, \$, etc.)

Don't forget when
creating a new password

1. Enter a new password into the **New Password** box.
2. Re-enter the same new password in the **Confirm New Password** box.
3. Click on **Next** to create your new password.



Still can't login?



- If you are still unable to login or reset your own password, please submit a HelpDesk ticket regarding the issue.
- HelpDesk is the best and fastest way to receive help from the CT WiZ Program.

CT WiZ HelpDesk Link: [HelpDesk Link](#)